

# MOTOGP MUGELLO 2025

## FAQs - Tickets

- **Where can I buy tickets?**

Tickets can be purchased online at [Biglietti per Concerti, Spettacolo, Sport & Cultura - TicketOne](https://www.ticketone.it/biglietti.html?affiliate=ITT&doc=search/ticketAgency), from Ticketone sales points <https://www.ticketone.it/biglietti.html?affiliate=ITT&doc=search/ticketAgency>) or via the call centre, on 892101.

- **During the days of the event, can I buy any remaining tickets from the ticket offices?**

Subject to availability, tickets will be on sale at the ticket offices located at the entrances to the circuit, open no stop from Thursday 19.06.2025 to Sunday 22.06.2025.

- **What payment methods are accepted?**

Cash, debit and credit cards. Cheques are NOT accepted.

- **Are tickets named?**

Tickets are NOT named.

- **I purchased some tickets online and they all have my name on. Will this be a problem for the people I bring with me?**

The name appears on the tickets simply as an order reference when the purchase is made online. This is not an issue for other people using the tickets.

- **Are tickets refundable?**

Tickets are NOT refundable. In cases where tickets are lost, misplaced, stolen, damaged or destroyed, Mugello Circuit S.p.A. will not replace or reissue the ticket under any circumstances.

- **Can tickets be changed and/or upgraded in the event of an error?**

Tickets cannot be changed or upgraded.

## FAQs - Discounts and reductions

- **Are there any discounts for WOMEN?**

There are no specific discounts for Women.

- **Who can benefit from REDUCED-PRICE tickets?**

In the meadow area (prato) and in the stands (except for Poltronissima, Silver and Biondetti), young people aged between 16 and 18 years (born between 1 January 2007 and 31 December 2009) can benefit from REDUCED-PRICE TICKETS, along with members of the armed force. Disabled visitors with a disability percentage of 34% to 73% can benefit from REDUCED-PRICE TICKETS in the meadow area (prato) only.

- **Who can use a JUNIOR ticket to enter the circuit?**

Children under 15 years (born after 1 January 2010) can access the meadow area (prato) and all the stands with a JUNIOR ticket. The junior price for Prato tickets is €1/day, for Grandstand according to the pricelist [Mugello Circuit - Tickets grandstand](#)

- **What discounts are available for children and young people?**

Young people aged between 16 and 18 years (born between 1 January 2007 and 31 December 2009) can access the meadow area (prato) and/or the stands (except for Poltronissima, Silver and Biondetti) with the relevant reduced-price ticket. Children under 15 years (born after 1 January 2010) can access the meadow area (prato) and all the stands with a Junior ticket. (N.B.: Junior tickets may only be purchased together with at least 1 full-price or reduced ticket).

## **FAQs - Entry to the circuit and areas of validity**

- **Where are the ticket offices located?**

The ticket offices are located by each of the following entrances: Palagio, Luco, Scarperia and Arrabiata.

- **What are the ticket office opening times?**

The PALAGIO, LUCO and SCARPERIA ticket offices open at 3pm on Thursday 19.06.2025 and remain open until the end of the event. The ARRABBIATA ticket office is open from 7am to 6pm on Friday 20.06.2025, Saturday 21.06.2025 and Sunday 22.06.2025.

- **What time can I access the circuit with my ticket?**

- Daily tickets, valid for FRIDAY only and SATURDAY only: these are valid throughout the day and allow entry from 8am to 6pm on each day of validity. Staying on the circuit overnight is not permitted. Pass/ticket holders for Tribuna 58 also have access to Prato 58 (but not vice versa)
- 3days tickets, 2days tickets and Sunday tickets (Prato Night & Day, Tribuna Poltronissima, Tribuna Silver Pit Lane, Tribuna Biondetti, Tribuna Bronze, Tribuna Poggiosecco, Tribuna Materassi, Tribuna Materassi Laterale, Tribuna Correntaio, Tribuna 58): the

3days is valid from 3pm on Thursday 19.06.2025; the 2days from 9pm on Friday 20.06.2025 and the Sunday ticket from 9pm of Saturday 21.06.2025. Holders of the above stands tickets also have access to the Prato Night & Day (not vice versa). During night hours (from 7pm to 8am) the stand area is closed and stand ticket holders may use the meadow area (Prato Night & Day).

- **Does the Prato Night & Day ticket also give me access to the “PRATO 58” area?**

It will be possible only starting from 08.00 on Sunday morning, not before. Under no circumstances "PRATO 58" holders can access to Prato Night & Day area.

- **What features do the stands have?**

All stands are numbered and have a front-on big screen.

The Poltronissima, Silver Pit Lane, Biondetti and Bronze areas are covered.

All the stands also come with guaranteed access to the meadow area (Prato 58 for Tribuna 58, Prato Night&Day for all other stands)

- **Which entrances are recommended?**

- Prato 58 and Tribuna 58: solely from the Arrabbiata entrance
- Prato Night & Day: Palagio entrance, Scarperia entrance, Luco entrance
- Tribuna Poltronissima, Silver Pit Lane, Biondetti, Bronze: preferably from the Palagio entrance
- Tribuna Poggiosecco, Materassi and Materassi Laterale: preferably from the Luco entrance
- Tribuna Correntaio: preferably from Scarperia entrance
- Campers: entrance with campers is permitted only from the Luco or Palagio entrances

- **Once I'm inside the Circuit can I leave and re-enter?**

Ticket holders can leave and re-enter the circuit a maximum of twice for each day of validity of the ticket; if this limit is exceeded, the ticket will automatically be rendered invalid.

- **Are animals allowed?**

Dogs or other domestic pets can be brought into the circuit provided they are appropriately supervised, in order to prevent them causing nuisance, disturbance or damage to property and/or people.

## **FAQs - Disabled access**

- **Are there any special conditions for disabled people?**

Persons with a disability percentage of between 34% and 73% percent can purchase a reduced-price ticket to access the circuit; this is only valid for the meadow (prato) area. Any persons accompanying disabled visitors must purchase a full-price ticket. Persons with a disability percentage of more than 74% can enter the meadow area (prato) free of charge and - where the medical certificate specifies the right to continuous assistance - access will also be granted to an accompanying person. In all other cases, the accompanying person must purchase a full-price ticket. In all cases, when entering the circuit, the medical disability certificate must be presented along with an identity document in order to collect the entrance ticket. (N.B.: all persons with the right to a free ticket must nonetheless go to one of the ticket offices to collect the appropriate entry pass).

- **Is it possible to access the stands free of charge?**

During February 2025 specific forms to fill out and submit to request a free seat in some stands will be published on [www.mugellocircuit.com](http://www.mugellocircuit.com). There are a limited number of places; these will be assigned on a first come, first served basis.

- **If I have not received accreditation for the stand, do I still need to send the documentation to the circuit via email?**

No, you simply need to show this at any of the ticket offices at the entrance to the circuit to collect your free or reduced-price ticket.

- **I have sent my request for accreditation but have not received a reply, what should I do?**

All requests receive a response, whether positive or negative. Call (+39) 0558499208 for information

- **Are there specially-equipped areas for disabled people in the meadow area (prato)?**

The meadow area (prato) is accessible to all. However, bear in mind that this area is covered in grass, with the typical characteristics of this kind of ground (differences in level, unpaved and uneven surfaces) and the limitations that these features may entail.

- **Can disabled people enter the circuit with their own vehicle?**

Disabled people can only enter the circuit in their own vehicle when in possession of the relevant pass, issued by their local municipality.

- **Can a disabled person be accompanied?**

If the medical certificate specifies that the disabled person needs a carer/helper, the latter may enter the circuit free of charge, collecting his/her special free ticket from one of the ticket offices. If the medical certificate does not specify the right to be accompanied by a carer/helper, the latter must purchase a regular ticket in order to enter the circuit.

## **FAQs - Campers/motor homes and other vehicles**

- **What are the requirements for entering the site with a camper/motor home?**

In order to enter, all CAMPERS or motor homes must be approved as such and must be accompanied by a CAMPER ENTRY ticket; caravans, vans, cars or any vehicles other than campers/ motor homes will not be permitted.

- **Is the camper ticket the same, regardless of whether I want to stay one or more days?**

There is only one type of camper ticket, regardless of the type of ticket purchased. The camper/motor home pass will "assume" the same validity as the holder's entry ticket. Please pay particular attention to what follows:

- **purchasers of daily tickets for the "Prato 58" or Tribuna 58" areas may not enter these sectors with a Camper/motor home.**
- **The camper ticket is valid only for the vehicle; each person inside must have his/her own ticket, Prato Night & Day or Grandstand.**

- **Where can I buy the camper/motor home entry pass?**

At [MotoGP Mugello SCARPERIA \(FI\) 22/06/2025 2:00 PM Tickets - TicketOne](#) and – if still available – at the Luco and Palagio ticket offices from 30.05.2024

- **Which is the entrance for campers and motor homes?**

Campers and motor homes can enter from the Luco or Palagio entrances

- **Where can I park my camper/motor home?**

Please consult the Circuit Map on [www.mugellocircuit.com](http://www.mugellocircuit.com) to understand your options. Campers/motor homes may not be parked along the access roads inside the circuit.

- **Are there specially-equipped areas for campers/motor homes inside the circuit?**

There are water filling/discharge areas (near the bathrooms) but no areas in which campers/motor homes can connect to electricity.

- **What can I bring in my camper/motor home?**

A small generator, a can of petrol, a camping stove, assorted camping equipment, kitchen utensils. Glass bottles or other containers made from **GLASS** are not permitted. *N.B.: In case of changes or subsequent communications from the competent bodies regarding prohibitions and/or restrictions, these will be promptly communicated through our standard channels.*

- **Can I camp using a tent without entering with a camper/motor home?**

You can bring a camping tent without any additional costs to the ticket. Tents can be put up anywhere within the meadow area (prato)

- **In addition to campers and motor homes, what other vehicles are permitted inside the circuit?**

Bicycles, electric bicycles, kick scooters, segways, roller skates, hoverboards. You can also enter with a motorbike, provided that this is approved and has an engine size of 100 cc or more

- **What vehicles are NOT allowed inside the circuit?**

Vans, caravans, motor vehicles, motorcycles and scooters (with the exception of those specified in the previous point), quad bikes, sidecars, electric cars, electric scooters.

- **Once the Event is over, can I leave with the motor home immediately?**

In order to allow for a smoother flow, it is recommended that campers do not set off before 8 pm on Sunday evening, giving precedence to pedestrians and any smaller vehicles on the circuit.

## **FAQs - Parking**

- **How are the car parks outside the circuit organised?**

Secure paid parking is available outside the circuit. Maps and information will be published shortly at [www.mugellocircuit.com](http://www.mugellocircuit.com)

- **Can I leave my camper/motor home in the outside car parks?**

Yes, it is possible to pay for a parking space and leave your camper/motor home in the car park.

### **FAQs - Paddock pass**

- **How can I get a paddock pass?**

It is not possible to purchase a paddock pass.

### **FAQs - Hospitality packages**

- **Where can I purchase a hospitality package?**

The Terrazza Platinum and Terrazza Gold hospitality packages can be booked by calling (+39)055.8499213 or sending an e-mail to [Carlotta.fioravanti@mugellocircuit.com](mailto:Carlotta.fioravanti@mugellocircuit.com) . Other information is available at [www.mugellocircuit.com](http://www.mugellocircuit.com).

- **Is the paddock pass included in the hospitality package?**

The Terrazza Platinum and Terrazza Gold hospitality packages do NOT allow you to visit the paddock.

- **Is parking included?**

Parking inside the circuit is included with all hospitality packages. You will receive a specific car pass.

- **Is catering included?**

All hospitality packages include catering. Contact the Circuit or visit [www.mugellocircuit.com](http://www.mugellocircuit.com) for further information.

- **Can I also access the meadow area (prato)?**

The passes for the hospitality areas also include access to Prato Night & Day area.

- **Which entrance should I use to access the hospitality areas?**

To access the Platinum and Gold terraces, use the Palagio entrance. There, you will be addressed to the reserved parking area.